

ID No. 639	<b>Product/Process Change Notification</b>	Date 13.02.2019
<b>Product</b>	<b>Ordering Code</b>	
ALS3-US	L30960-N3130-A100	
ALS3-US	L30960-N3130-B100	
ALS3-E	L30960-N3120-A210	
ALS3-US	L30960-N3130-A210	
ALS3-C	L30960-N3180-A100	
Ordering No. changes: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		

**Reason of Change:**

- |   |   |
|---|---|
| <input type="checkbox"/> Technical requirement          | <input checked="" type="checkbox"/> Change of production process/logistical changes |
| <input type="checkbox"/> Customer requirement           | <input type="checkbox"/> Location of production moved                               |
| <input checked="" type="checkbox"/> Quality improvement | <input type="checkbox"/> Other:   |

<b>Description of change:</b>	<p>Gemalto investigations have shown that worldwide boom in logistics is apparently also impacting the quality of deliveries. Resulting in findings with some of our products that were damaged on their way to the customer.</p> <p>To reduce the risk of module damages during shipping/ handling Gemalto takes immediate action for above mentioned products.</p> <p>Hence Gemalto reduces the number of modules per reel from 500pcs. to 400pcs.</p> <p>Given this change the minimum order quantity of said products changes from 1.000 pcs. to 800 pcs. Customers are kindly asked to adjust order volumes to this granularity.</p> <p>The below mentioned date of introduction is the date by when all above products will have been changed the latest to 400pcs./ reel.</p>
<b>Scheduled date of introduction (cw/year):</b>	CW10/2019
<b>Timing note:</b>	If Gemalto M2M GmbH does not receive a notification to the contrary within a period of 6 weeks, Gemalto M2M GmbH assumes that the customer agrees to the change.

<b>Quality assurance measurements:</b>	The new version fulfills all internal test requirements according to our Quality Management process and philosophy.
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13.02.2019

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X *F. Ryll*

X *J. Erdmann*

F.Ryll, PLM

J. Erdmann  
VP QM

Signiert von: Frank Ryll 10015116

Signed by: Joerg Erdmann 10015214

**Attachments:**

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↓ **Customer acknowledgment (see next page)** ↓

## Customer Confirmation

Please reply to [IoT\\_PCN\\_PTN@gemalto.com](mailto:IoT_PCN_PTN@gemalto.com)

Company Name:	
Address:	
First Sample Report (FSR) required	<input type="checkbox"/> YES <input type="checkbox"/> NO
Required number of First Samples Address for FSR and samples:	
Allowed to ship old and new products for an interim period	<input type="checkbox"/> YES <input type="checkbox"/> NO
Use up permissible of	<input type="checkbox"/> Products <input type="checkbox"/> Software
Special requirements for first shipment Which?	<input type="checkbox"/> YES <input type="checkbox"/> NO
Remarks:	

## Customer Feedback for Product/Process Changes \*)

<b>Customer Responsible/Name:</b> <b>Department:</b> <b>Date:</b>	
<b>With your signature, in this field you confirm that you accept and release the Product/Process Changes:</b>          <b>Signature:</b>	<b>If NO, please give a brief reason:</b>          <b>Signature:</b>

**\*) Dear Customer, kindly note that without your written confirmation, Gemalto M2M is not allowed to ship the modules with the described changes. In case you feel impelled to sign in the NO box, please contact your Gemalto M2M Sales representative in order to clarify coming shipments.**